



DEFENSE DISTRIBUTION CENTER



**Presented By: Ms. Joelle Cortese
J-3/J-4-TC
DSN: 771-2863**

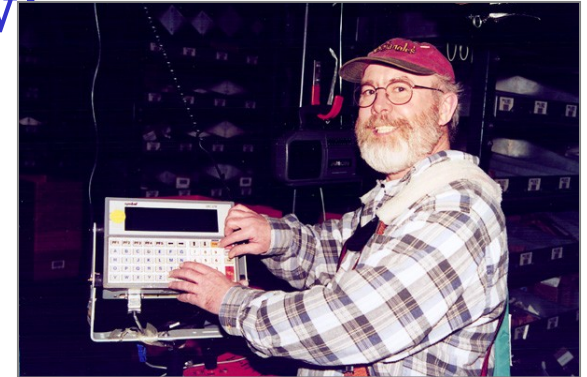


OUTLINE



Distribution for Today and Tomorrow

- Background
- Mission
- Locations
- Distribution Centers
- Performance
- Transportation
- Net Landed Cost
- Summary





COMMAND RELATIONSHIP



DLA Director
Vice Admiral
Keith W. Lippert
Supply Corps,
United States Navy



DIRECTOR ★ ★ ★
VICE DIRECTOR ★ ★

SPECIAL STAFF

DLA SUPPORT SERVICE
★

J-1 HUMAN RESOURCES
★

J-3 LOGISTICS OPERATION
★ ★

J-6 INFORMATION OPERATIONS
★

J-8 FINANCIAL OPERATION
★

J-9 JOINT RESERVE FORCES
★ ★

DSCC
★

DSCR
★

DSCP
★

DESC
★

DDC
★

DDC

DRMS
★

DNCS
★

DLA-E
★

DLA-P
★

DAPS

DLIS
★



DDC COMMAND



DDC LIAISON

COMMANDER
DEPUTY COMMANDER
CHIEF OF STAFF



DDC Commander
Brigadier General
Kathleen M. Gainey
United States Army

CA
A-76 PROJECT
OFFICE

GC
GENERAL
COUNSEL

IR
INTERNAL
REVIEW

CSS-C
PUBLIC
AFFAIRS
OFFICER

CSS-E
EQUAL
EMPLOYMENT
MANAGER

SM
BUSINESS
SYSTEMS
MODERNIZATION

CSS
COMMAND
SUPPORT
SERVICES

J-3/J-4
LOGISTICS
OPERATIONS

J-5
STRATEGIC
PLANS

J-6
INFORMATION
OPERATIONS

J-8
FINANCIAL
OPERATIONS

3 FOREIGN EXCHANGE



AUSTRALIA



CANADA



UNITED KINGDOM

DISTRIBUTION CENTERS



DDC ROLL-UP



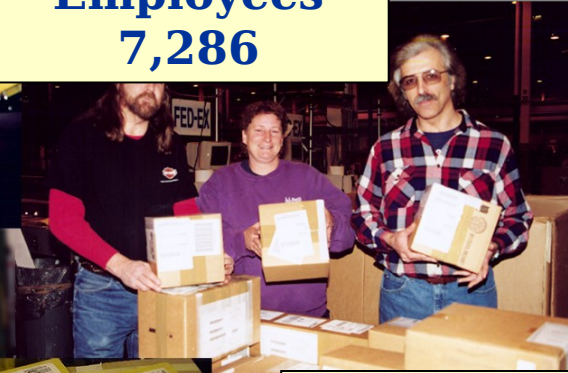
**Open
Storage
19.4 M Sq
Ft**



**Covered
Storage
50.8 M Sq Ft**



**Employees
7,286**

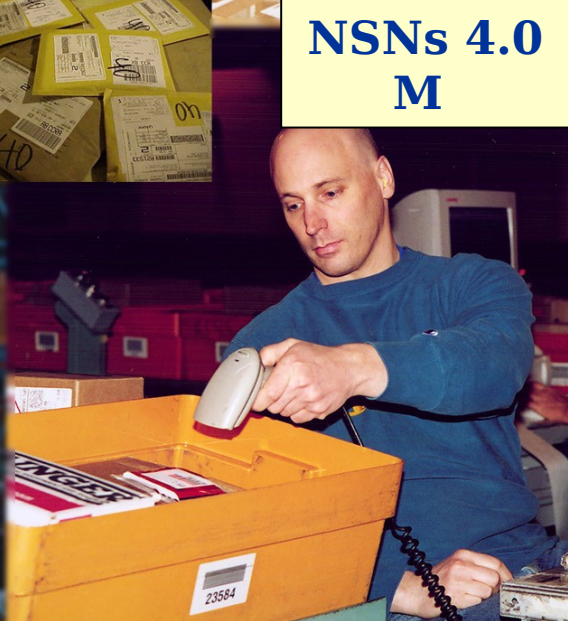


**NSNs 4.0
M**

**Inventory \$83.2
B**



**Lines 12.0
M**





MISSION



To Distribute, Store, and Manage Materiel
and Information Enabling a Seamless, Tailored
Worldwide DoD Distribution Network that Provides
Effective and Efficient Support to the Combatant
Commands, Military Services and Other Agencies ...
In Theater and Out ... During War and in Pe



Logistics Operations Center 1-877-DLA-CALL



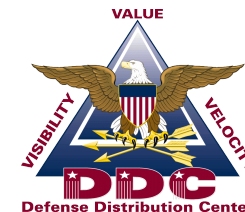
WHERE WE ARE

DDC (22)



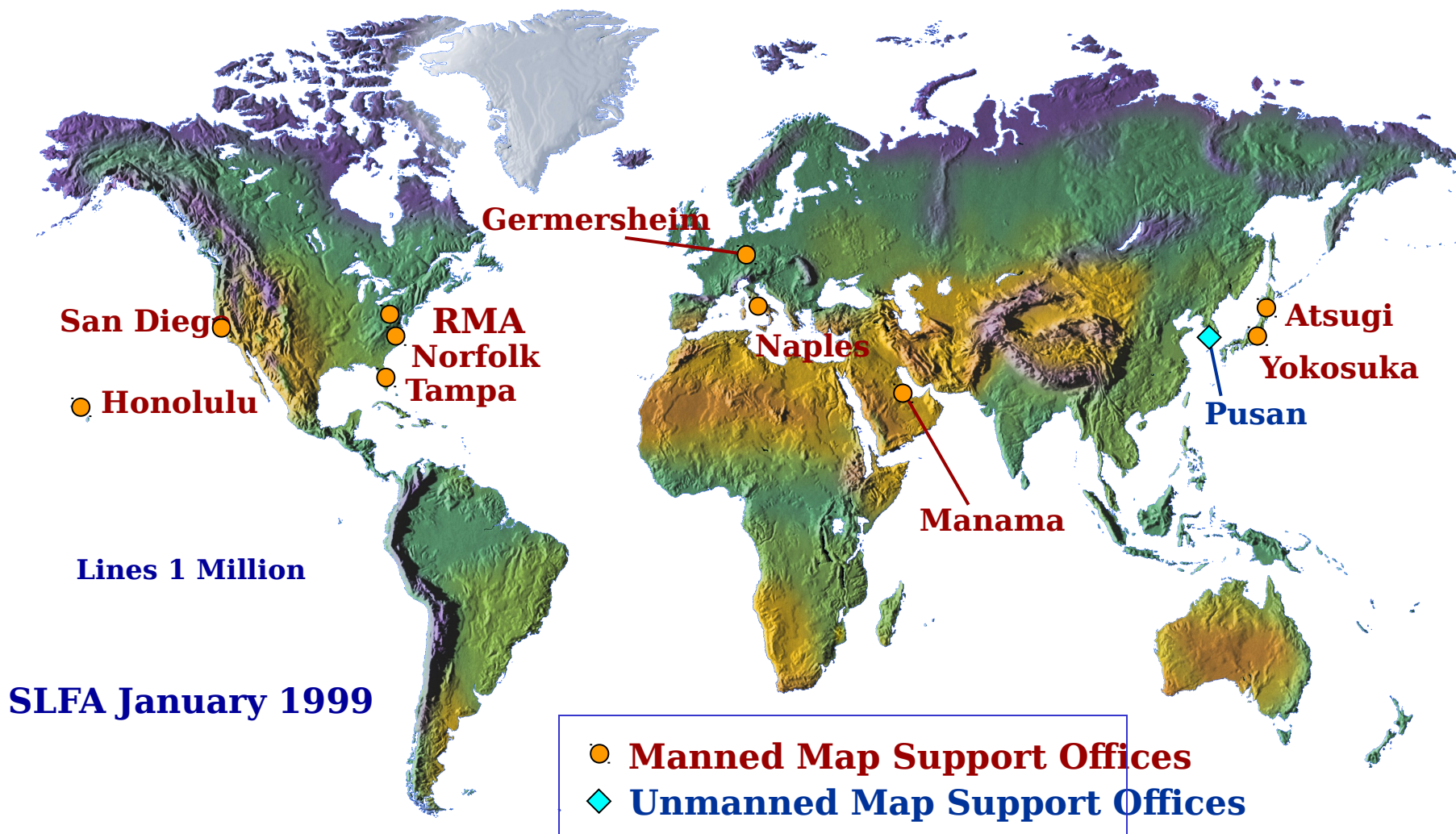
Headquarters★
Distribution
Centers
Premium Service
Sites





WHERE WE ARE

Map Support Offices

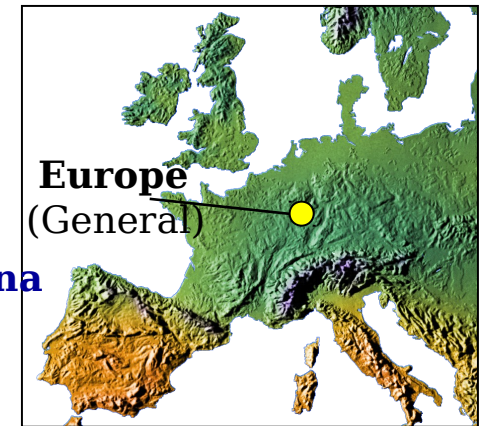
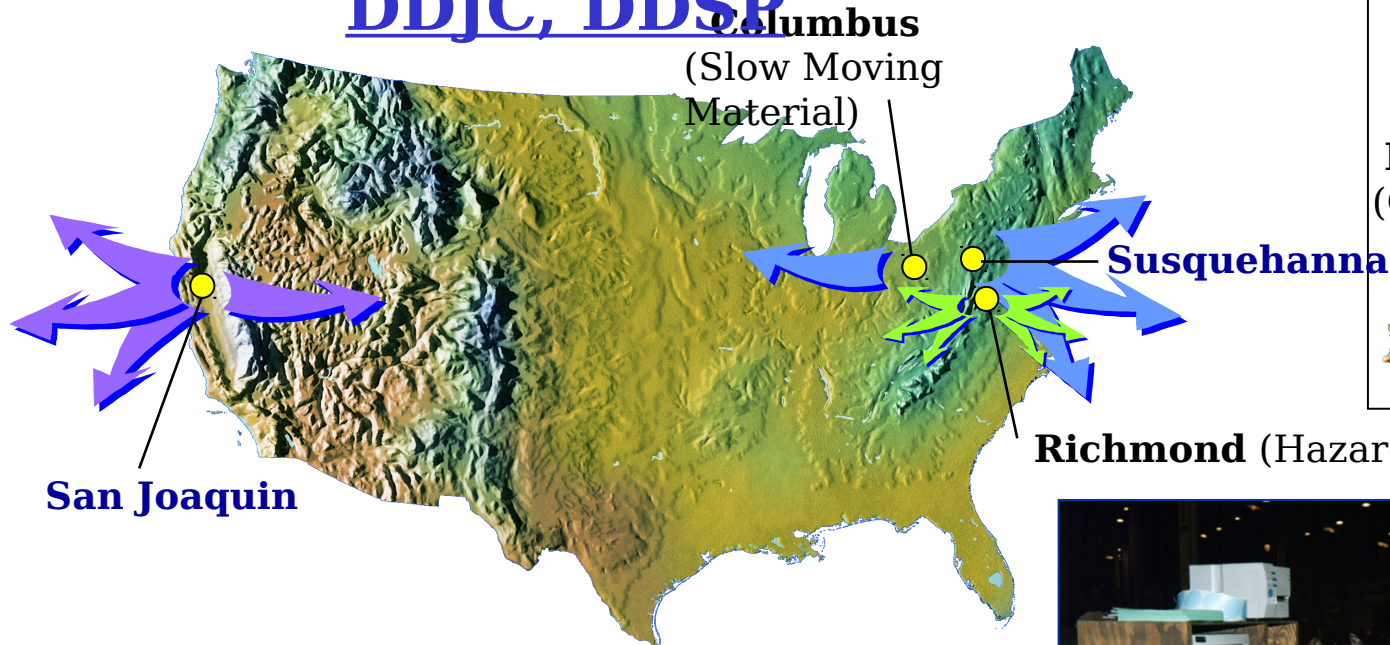




STAND ALONE DISTRIBUTION CENTERS



Strategic Distribution Platforms - DDJC, DDSP



Richmond (Hazardous), Mapping Activity

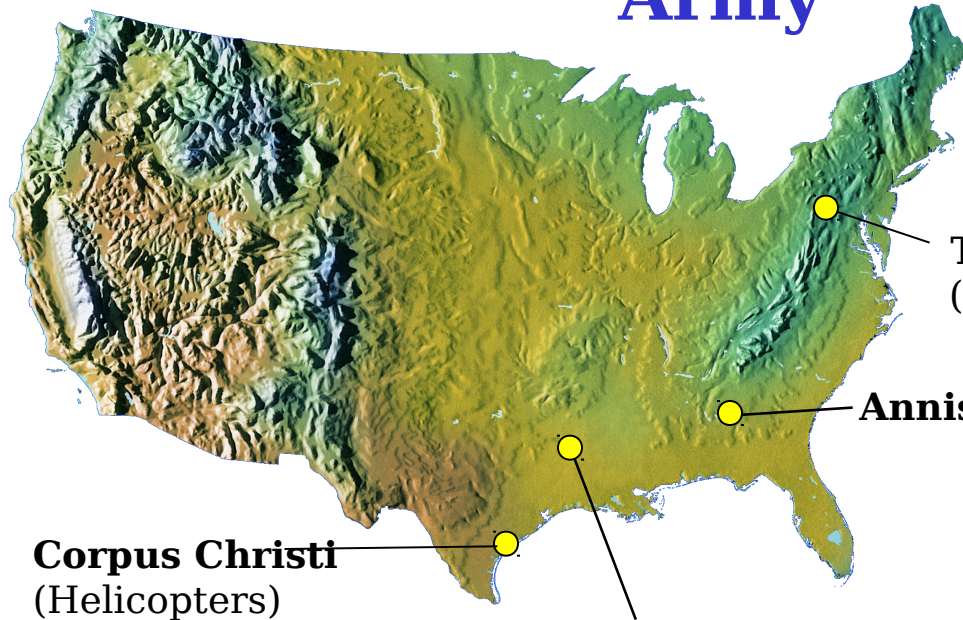
NSNs: 2.0 M (49.5%)
Inventory: \$12.5 B (15.1%)
Lines Received/Issued: 6.6 M
(55.0%)





COLLOCATED DISTRIBUTION CENTERS

Army



Tobyhanna
(Electronics, Communications)

Anniston (Tanks, Small Arms)

Corpus Christi
(Helicopters)

Red River (Bradleys,
Armed Personnel Carrier)



NSNs: 221.9 K (5.6%)

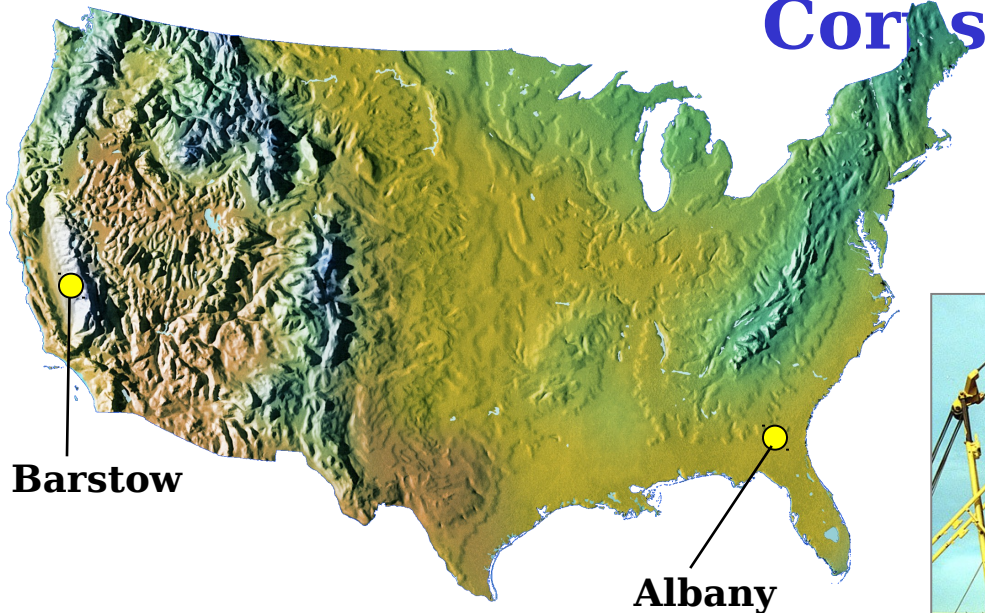
Inventory: \$20.9 B (25.1%)

**Lines Received/Issued: 742 K
(6.2%)**



COLLOCATED DISTRIBUTION CENTERS

Marine
Corps



Barstow

Albany

NSNs: 81.4 K (2.1%)

Inventory: \$2.3 B (2.7%)

**Lines Received/Issued: 118 K
(1.0%)**





COLLOCATED DISTRIBUTION CENTERS



**Puget
Sound**

**San
Diego**

NSNs: 923 K (23.3%)
Inventory: \$16.8 B (20.2%)
Lines Received/Issued:
2.2 M (18.4%)

Pearl Harbor

Norfolk

**Cherry
Point**

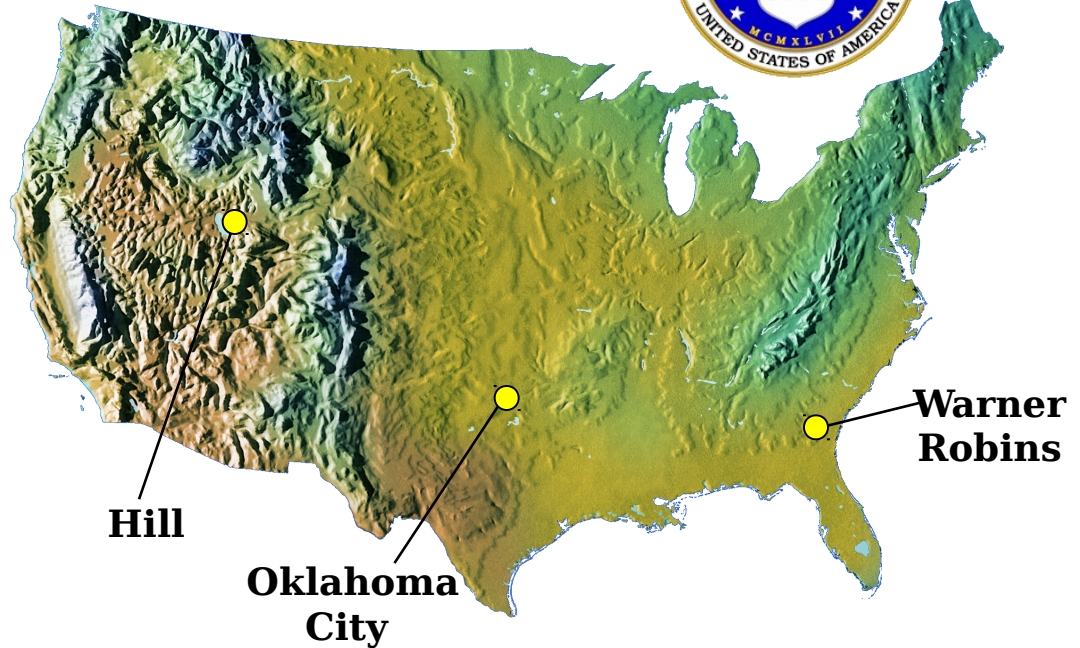
Jacksonville



COLLOCATED DISTRIBUTION CENTERS



NSNs: 770.8 K (19.5%)
Inventory: \$30.7 B (36.9%)
Lines Received/Issued:
2.3 M (19.5%)





DDC PERFORMANCE



**Customer
Driven**

FY03

**DLA
Goal**



Actual

	DLA Goal	Actual
High Priority Requisitions	1 Day	Green
Routine Requisitions	1 Day	Red
New Procurement Receipts	1 Day	Green
Customer Return Receipts	3 Days	Green
Denial Rate	0.5	Yellow
Location Accuracy		99.0

Green

PROCUREMENT SENSITIVE

as of March 2003



TRANSPORTATION

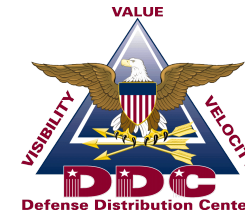


- **Ensure the Most Effective Modes Of Transportation are Used Throughout the DDC**
- **Ensure All Modes Are Meeting the Customer's Expectations Through Use of Time Definite Delivery, Dedicated Trucks, WWX and Other Resources.**





FY03 NET LANDED COST RATES



Basic Rates

Receipts

Base \$ 26.94 per line

Issues

Onbase \$ 11.00 per line

Offbase \$ 15.21 per line

Iss. from Rec. \$ 1.19 per line

Transshipments

Mark For \$ 5.56 per line

Onbase \$ 10.57 per line

Offbase \$ 21.09 per line

Transportation

Transportation \$ Actual Costs

Weight Bands

Receipts & On Base Issues Off Base Issues

1-40 lbs. \$1.40 per line \$2.50 per line

41-150 lbs. \$9.31 per line \$21.07 per line

151-2000 lbs. \$23.16 per line \$41.07 per line

2001+ lbs. \$23.16 + \$.0098/lb \$41.07 + \$.0129/lb

Special Handling/Value Added Services

Returns \$ 3.90 per line additional

Hazardous \$ 13.15 per line additional

Hard-to-Handle \$ 13.15 per line additional

Controlled Item \$ 6.63 per line additional

FMS \$ 6.49 per line additional

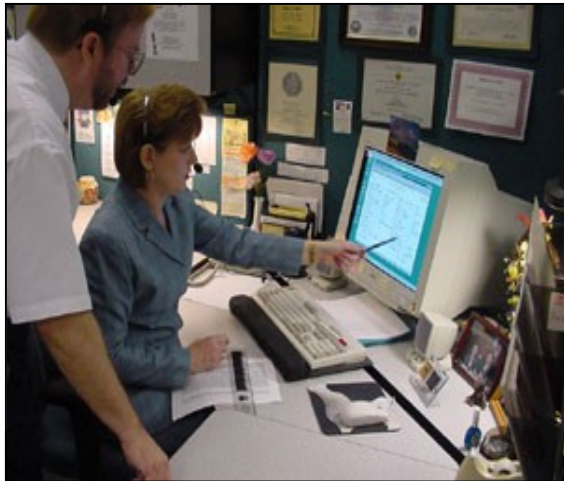
Out-of-Cycle \$ 17.35 per line additional

Local Delivery \$ 1.24 per line additional

+ Weight Band + Value Added + Transportation = Bill



CUSTOMER



- **Order, Modify, Cancel, Track, Expedite MROs**
- **Access to 80+ Systems to Place Orders and Resolve Problems**
- **20,000 Customer Contacts/Month**
- **97% of Inquiries Resolved with 1 Phone Call**

24 Hours / 7 Days a Week
DDC and DSC Inquiries
1-877-DLA-CALL
DSN 771-6192
ddccallcenter@ddc.dla.mil



SUMMARY



- **We are an Integral Part of the Defense Logistics Agency**

- **We are Focused & Committed to Providing Consistent Customer Support**

- **DDC Vision:** Provide an Integrated Distribution Pipeline that Sustains Our Armed Forces Around the World

and Tailored Services that are Ever Evolving in Terms of Their Timeliness, and Relative Value to the Customer.



the world with Innovative Logistics Improving in Cost, Value to the

